

What the library service does now – Appendix 4

48% of the county's population, 220,416 people, are members of the library service. In 2009/10 there were 2,136,153 visits to libraries and 2,977,449 items were loaned.

Books

- Fiction – bestsellers, contemporary titles, classics, a wide range
- Non fiction – information, leisure and learning, local studies
- Large Print and Talking books – CD, tape and 'Playaway'
- Language courses
- Bag Books (for people with learning disabilities)

Other materials

- DVD and Blu-Ray
- Music CDs
- Provides play sets and music scores for performance groups across the county

Information

- Reference materials and facilities
- Online reference and information sources – from library, office or home
- Wiltshire Clubs and Organisations Directory
- Online renewals and request items online
- Police information points (working in partnership with the Wiltshire Police Authority)
- Health Information service in 12 libraries (working in partnership with the NHS)

Computers

- PCs with internet and Office software
- Online courses
- Taster sessions in IT (often in partnership with local learning providers and schools)
- Ability to access a range of council and other information with help on hand

Promoting reading and literacy

- Six Book Challenge for adults building their literacy skills
- Hosting reading groups and events to promote reading and literacy
- Partners In Literacy – building a cross authority approach, with national recognition

Children and young people

- Bookstock for all ages – from board books for babies to novels and homework books for young adults
- Rhymetimes for babies to support communication and language skills
- Summer Reading Challenge – over 100,000 minutes of book reviews heard at a time when schools are closed

- Homework support

Special services

- Housebound library delivery service (using volunteers)
- Targeted services for groups - carers, visually impaired, older people
- Homes Mobile for residential homes (complements wider mobile library service)